Appendix 1

List of information and documents that shareholders who converted ADRs into ordinary shares of the Company after July 12, 2022, must submit in order to receive dividends:

For resident individuals:

1. Claim for payment of unclaimed dividends of MTS PJSC ([MTS IR](https://storage.ir.mts.ru/mts-ir/images/documents/Claim_template_for_individuals.docx)).
2. Identification document (Russian Federation passport):

* original passport if the application is submitted in person;
* a photocopy of the passport—pages 2, 3, 5, 6 and 19—is sufficient if it is submitted by mail.

1. Custody account statement confirming ownership of ADRs as of July 12, 2022. *If payment due for 2021 dividends on ordinary shares converted from ADRs was not received.*
2. Custody account statement confirming ownership of ADRs as of June 29, 2023. *If the conversion of ADRs into ordinary shares of the Company occurred after the record date for payment of MTS PJSC dividends for 2022.*
3. Custody account statement dated after the conversion of ADRs into shares that confirms ownership of MTS PJSC shares. *Dated after the custody account entry indicating the conversion of ADRs.*
4. Statement of custody account transactions for the period from January 1, 2022, to the present. If the broker was changed, a statement from each broker must be provided regarding the respective time periods.

Documents received from a broker must be provided in the original and signed by an authorized representative of the Depository, with an indication of their position and full name as well as their seal. Documents with an electronic digital signature will not be accepted.

If the documents are submitted by an authorized representative, a notarized power of attorney (original or notarized copy) from the individual for the submission of documents must be provided.

For nonresident individuals:

1. Claim for payment of unclaimed dividends of MTS PJSC ([MTS IR](https://storage.ir.mts.ru/mts-ir/images/documents/Claim_template_for_individuals.docx)).
2. Identification document:

* if the Claim is submitted in person, the original passport must be provided along with a copy of the document confirming the right of the foreign citizen or stateless person to stay (reside) in the Russian Federation: residence permit, temporary residence permit, visa, other document;
* a photocopy of the passport—pages 2, 3, 5, 6 and 19—is sufficient if it is submitted by mail.

1. Custody account statement confirming ownership of ADRs as of July 12, 2022. *If payment due for 2021 dividends on ordinary shares converted from ADRs was not received.*
2. Custody account statement confirming ownership of ADRs as of June 29, 2023. *If the conversion of ADRs into ordinary shares of the Company occurred after the record date for payment of MTS PJSC dividends for 2022.*
3. Custody account statement dated after the conversion of ADRs into shares that confirms ownership of shares. *Dated after the custody account entry indicating the conversion of ADRs.*
4. Statement (or other document) containing information on custody account transactions (on the movement of securities) for the period from January 1, 2022, to the present. If the broker was changed, a statement from each broker must be provided regarding the respective time periods.

Documents received from a broker must be provided in the original and signed by an authorized representative of the Depository, with an indication of their position and full name as well as their seal. Documents with an electronic digital signature will not be accepted.

If the documents are submitted by an authorized representative, a notarized power of attorney (original or notarized copy) from the individual for the submission of documents must be provided.

Documents drawn up in full or in any part in a foreign language (with the exception of documents certifying the identity of individuals issued by the competent authorities of foreign countries and drawn up in several languages including Russian) must be submitted with a translation into Russian; the accuracy of the translation and the authenticity of the translator’s signature must be notarized.

Documents drawn up in accordance with foreign laws must be legalized in accordance with the established procedure except for cases where, in accordance with the federal laws of the Russian Federation and international treaties to which the Russian Federation is a signatory, such legalization is not required. **For resident legal entities:**

1. Claim for payment of unclaimed dividends of MTS PJSC ([MTS IR](https://storage.ir.mts.ru/mts-ir/images/documents/Claim_template_for_legal_entities_residents.docx));
2. Custody account statement confirming ownership of ADRs as of July 12, 2022. If payment due for 2021 dividends on ordinary shares converted from ADRs was not received.
3. Custody account statement confirming ownership of ADRs as of June 29, 2023. If the conversion of ADRs into ordinary shares of the Company occurred after the record date for payment of MTS PJSC dividends for 2022.
4. Custody account statement dated after the conversion of ADRs into shares that confirms ownership of shares. Dated after the custody account entry indicating the conversion of ADRs.
5. Statement of custody account transactions for the period from January 1, 2022, to the present (original or copy certified by the broker). If the broker was changed, a statement from each broker must be provided regarding the respective time periods.

The Claim must be signed by a person authorized to act on behalf of the legal entity without a power of attorney.

Documents received from a broker must be provided in the original and signed by an authorized representative of the Depository, with an indication of their position and full name as well as their seal. Documents with an electronic digital signature will not be accepted.

If an authorized representative is to submit and/or sign the Claim, then the original Power of Attorney must be provided, in any format, on the organization’s letterhead. The authorized representative must provide an identification document in person.

For nonresident legal entities:

1. Claim for payment of unclaimed dividends of MTS PJSC ([MTS IR](https://storage.ir.mts.ru/mts-ir/images/documents/Claim_template_for_legal_entities_nonresidents.docx)).
2. An original extract from the commercial register or other register of the country in which the foreign legal entity is registered or a copy thereof certified by a notary or registration authority.
3. Custody account statement confirming ownership of ADRs as of July 12, 2022. *If payment due for 2021 dividends on ordinary shares converted from ADRs was not received.*
4. Custody account statement confirming ownership of ADRs as of June 29, 2023. *If the conversion of ADRs into ordinary shares of the Company occurred after the record date for payment of MTS PJSC dividends for 2022.*
5. Custody account statement dated after the conversion of ADRs into shares that confirms ownership of shares. *Dated after the custody account entry indicating the conversion of ADRs.*
6. Statement (or other document) containing information on custody account transactions (on the movement of securities) for the period from January 1, 2022, to the present.

The Claim must be signed by a person authorized to act on behalf of the legal entity without a power of attorney.

Documents received from a broker must be provided in the original and signed by an authorized representative of the Depository, with an indication of their position and full name as well as their seal. Documents with an electronic digital signature will not be accepted.

If an authorized representative is to submit and/or sign the Claim, then the original Power of Attorney must be provided, in any format, on the organization’s letterhead. The authorized representative must provide an identification document in person.

Documents drawn up in accordance with foreign laws must be legalized in accordance with the established procedure except for cases where, in accordance with the federal laws of the Russian Federation and international treaties to which the Russian Federation is a signatory, such legalization is not required.

Documents drawn up in a foreign language must be translated into Russian. The accuracy of the translation into Russian and/or the authenticity of the translator's signature must be notarized.

In accordance with Decree of the President of the Russian Federation No. 95, of March 5, 2022, the payment of dividends to persons who are “Foreign Creditors” will be made into type C accounts opened with Russian banks.

The Issuer reserves the right to request additional documents to assess the completeness and veracity of the information provided, as well as documents confirming that the person to whom the payment of dividends is made is not a Foreign Creditor in accordance with Decree of the President of the Russian Federation No. 95, of March 5, 2022.

Rights to securities are registered in the account of a foreign nominee holder (individual / legal entity):

1. Claim for payment of unclaimed dividends of MTS PJSC ([MTS IR](https://storage.ir.mts.ru/mts-ir/images/documents/Claim_for_payment_of_unclaimed_dividend.docx)).
2. Identification document:

* if the Claim is submitted in person, the original passport must be provided along with a copy of the document confirming the right of the foreign citizen or stateless person to stay (reside) in the Russian Federation: residence permit, temporary residence permit, visa, other document;
* a photocopy of the passport—pages 2, 3, 5, 6 and 19—is sufficient if it is submitted by mail.

1. Custody account statement confirming the ownership of MTS PJSC ordinary shares as of July 12, 2022. *If payment due for 2021 dividends was not received.*
2. Custody account statement confirming ownership of MTS PJSC ordinary shares as of June 29, 2023. *If payment due for 2022 dividends was not received.*

Documents received from a broker must be provided in the original and signed by an authorized representative of the Depository, with an indication of their position and full name as well as their seal. Documents with an electronic digital signature will not be accepted.

If the documents are submitted by an authorized representative, a notarized power of attorney (original or notarized copy) from the individual for the submission of documents must be provided.

Documents drawn up in full or in any part in a foreign language (with the exception of documents certifying the identity of individuals issued by the competent authorities of foreign countries and drawn up in several languages including Russian) must be submitted with a translation into Russian; the accuracy of the translation and the authenticity of the translator’s signature must be notarized.

Documents drawn up in accordance with foreign laws must be legalized in accordance with the established procedure except for cases where, in accordance with the federal laws of the Russian Federation and international treaties to which the Russian Federation is a signatory, such legalization is not required.