## **Mobile TeleSystems**

# MTS Q3 2021 Results

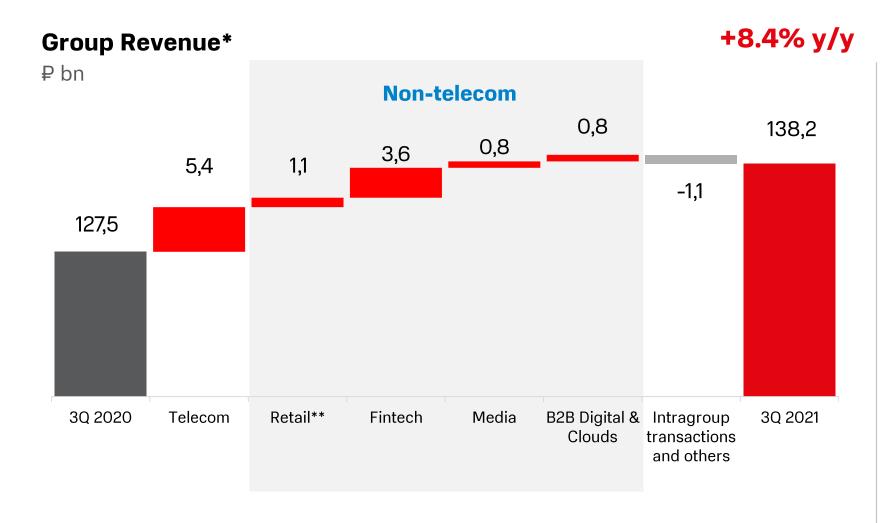
## **Cautionary statement**

Some of the information in this presentation may contain projections or other forward-looking statements regarding future events or the future financial performance of MTS, as defined in the safe harbor provisions of the U.S. Private Securities Litigation Reform Act of 1995. You can identify forward looking statements by terms such as "expect," "believe," "anticipate," "estimate," "intend," "will," "could," "may" or "might," and the negative of such terms or other similar expressions. We wish to caution you that these statements are only predictions and that actual events or results may differ materially. We do not undertake or intend to update these statements to reflect events and circumstances occurring after the date hereof or to reflect the occurrence of unanticipated events. We refer you to the documents MTS files from time to time with the U.S. Securities and Exchange Commission, specifically the Company's most recent Form 20-F. These documents contain and identify important factors, including those contained in the section captioned "Risk Factors" that could cause the actual results to differ materially from those

contained in our projections or forward-looking statements, including, among others, the severity and duration of current economic and financial conditions, including volatility in interest and exchange rates, commodity and equity prices and the value of financial assets; the impact of Russian, U.S. and other foreign government programs to restore liquidity and stimulate national and global economies, our ability to maintain our current credit rating and the impact on our funding costs and competitive position if we do not do so, strategic actions, including acquisitions and dispositions and our success in integrating acquired businesses, potential fluctuations in quarterly results, our competitive environment, dependence on new service development and tariff structures, rapid technological and market change, acquisition strategy, risks associated with telecommunications infrastructure, governmental regulation of the telecommunications industries and other risks associated with operating in Russia and the CIS, volatility of stock price, financial risk management and future growth subject to risks.



### Top-line growth powered by segments beyond connectivity

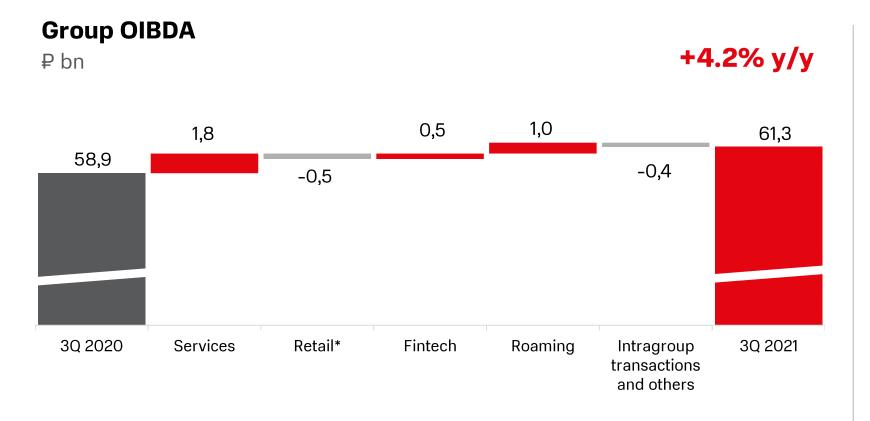


#### **Commentary**

- Group revenue increased 8.4% yearover-year to reach RUB 138.2 bn with positive contributions coming from all business verticals.
- Areas beyond connectivity delivered more than half of the year-over-year upside, reinforcing MTS's track record of balanced growth across both core telecom services as well as adjacent segments.
- Fintech services were the largest driver beyond telecom, with MTS Bank continuing to see robust double-digit growth on the back of lending and fees & commissions.



### Telecom, Fintech driving upside in OIBDA



#### **Commentary**

- Group OIBDA saw solid growth of 4.2% year-over-year to reach RUB 61.3 bn for the quarter, with notable positive contributions from core services (including roaming) as well as Fintech.
- At the same time, OIBDA growth was constrained by headwinds in Retail, including margin compression in devices and accessories, reflecting shifting consumer preferences toward premium-brand smartphones.

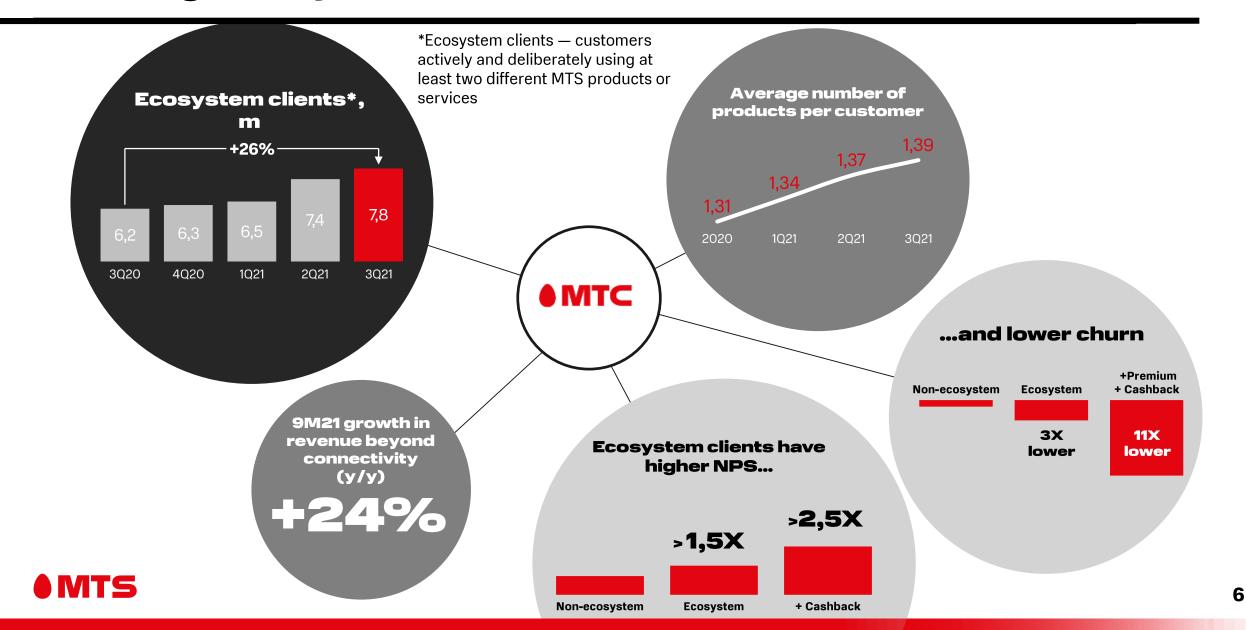


# ECOSYSTEM & MEDIA UPDATE

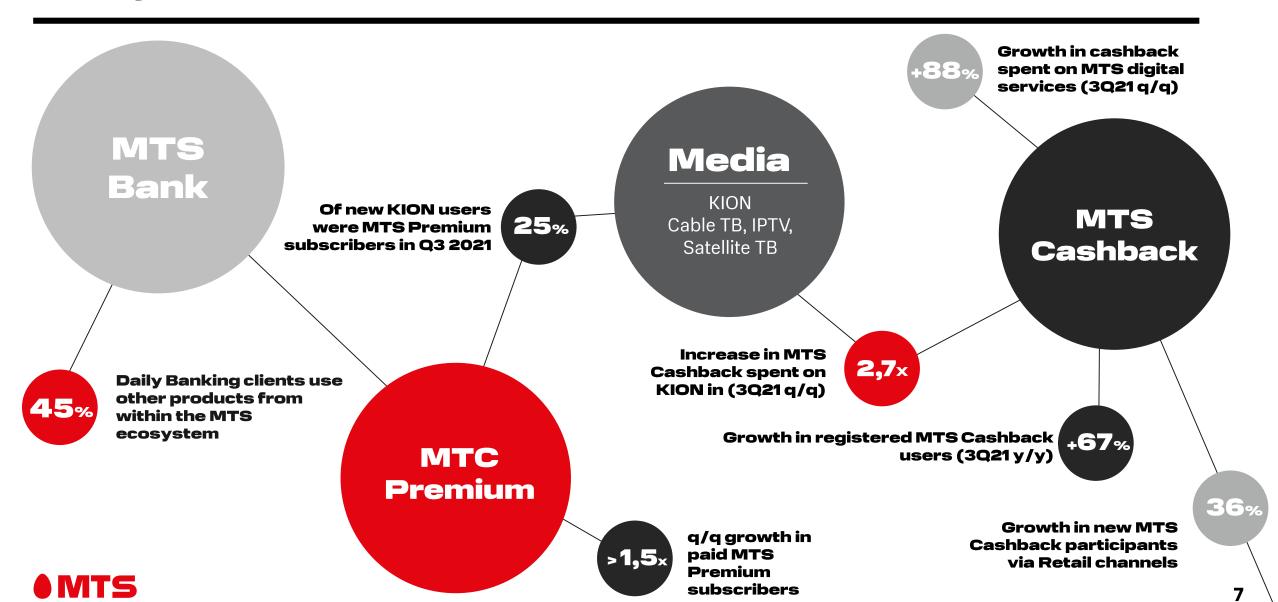




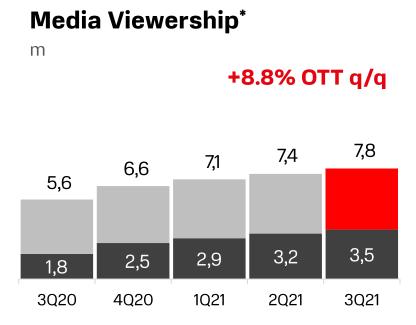
#### **Growing ecosystem customer base**

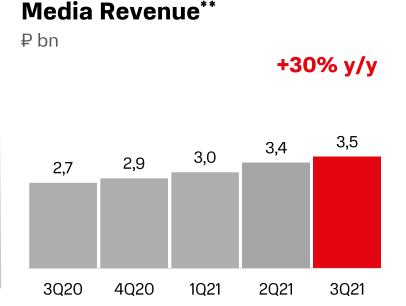


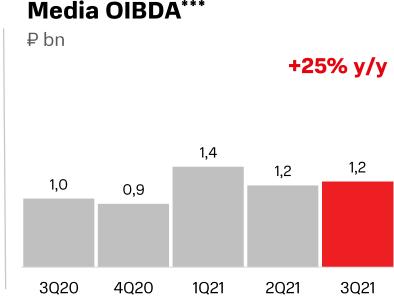
### **Ecosystem effects**



## Media – steadily gaining traction in streaming video







■ OTT ■ Other (IPTV, sat, etc.)

Ecosystem synergy — MTS Premium subs accounted for 27% of new KION users in Q3 2021



\*OTT media viewers calculated on a three-month active basis.

\*\*\*Media operating expenses do not include spending for data streaming services conducted via MTS digital infrastructure.

<sup>\*\*</sup>Revenue calculated on a standalone basis (includes intragroup revenue) according to MTS internal management accounting.

# TELECOM, B2B, & RETAIL UPDATE

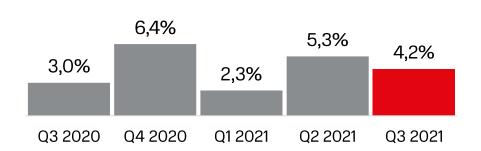




## Robust subscriber growth in mobile & fixed-line

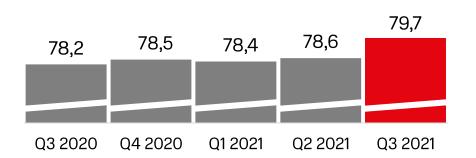
#### Mobile service revenue growth\*

% change year-over-year



#### 3M mobile subscribers\*

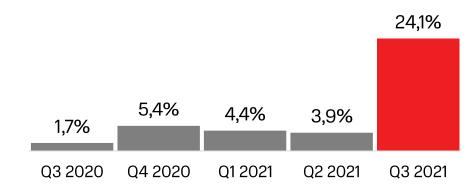
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#### Fixed-line revenue growth\*\*

+12% y/y B2C revenue (ex-telephony)

% change year-over-year



#### Residential broadband subscribers\*

93 2020 Q4 2020 Q1 2021 Q2 2021 Q3 2021



\*All figures Russia only

<sup>\*\*</sup>Includes an inorganic year-over-year impact from the consolidation of acquired businesses (Zelenaya Tochka, MTT). Excluding that factor, fixed-line B2C revenue extelephony increased 8,6% y-o-y in 3Q21

## Investing in our network, executing in B2B/G

#### **NETWORK DEVELOPMENT**

+30%

average LTE data speeds in Moscow

following 2021 equip swap

>30%

convergent base growth y-o-y

FMC subs 3021 v. 3020

## >16<sub>k</sub>

4G base stations brought online

2021 YTD net additions

**>50** 

cities with 1Gbps MTS broadband

ultra-high-speed fixed-line

#### **B2B/G INITIATIVES**

**>15** 

pilot + commercial Private LTE projects

w/ leading Russian companies

#1

Russia's market leader in UCaaS

VPBX, Telecom API, etc.

## >5<sub>k</sub>

## socially important facilities connected

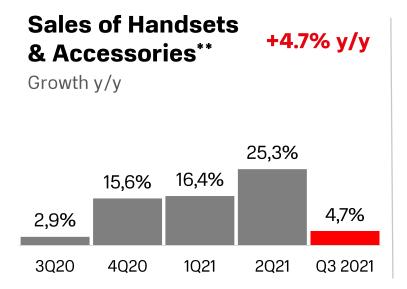
upon completion of key B2G project (2019-2021)

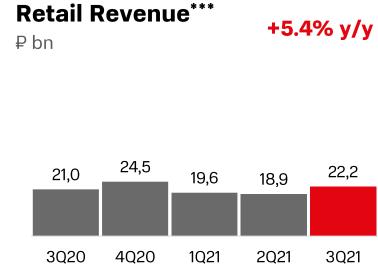
#### MTS's debut social bonds helped fund connectivity for:

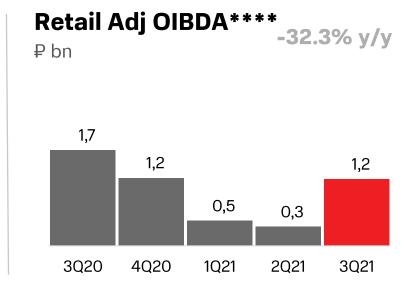
- >1,500 schools
- >1,600 medical facilities
- >1,100 cultural sites
- >500 municipal facilities
- >300 emergency facilities



## Retail\* — revenue growing despite sales slowdown









\*Retail - RTC, wholly-owned subsidiary of MTS, handling functions relating to MTS retail operations, including the purchase and sale of handsets and accessories and subscriber enrollment at MTS retail outlets.

<sup>\*\*</sup>Russia only

<sup>\*\*\*</sup>Revenue calculated on a standalone basis and adjusted for one-off intragroup transaction in the amount of RUB 1,6 bn in Q3'20 and RUB 0,3 bn in Q3'21

<sup>\*\*\*\*</sup> Adjusted OIBDA calculated on a standalone basis and adjusted for one-off intragroup transaction in the amount of RUB 1,6 bn in Q3'20 and RUB 0,3 bn in Q3'21

# FINTECH UPDATE





## Delivering on KPIs and strengthening governance

5.1 bn

YTD net income

+50%

operating income yoy

RUB 23.9 bn for 9m21

16%

return on equity

vs 1.1% for 9m20

+119 p.p.

retail sales\*

in 9m21 vs. 9m20

+33%

MAU digital channels yoy

1.4m in 3Q21

7.6 bn

capital injection

Figures for 3Q21 unless otherwise noted

#1

POS loan portfolio growth\*\*

**#7** 

Credit card portfolio\*\*

in Sept 2021 among Russian banks

4 of 9

+2 new

total number of Independent Directors

**Corporate governance** 

In September, MTS Bank's Board of

Directors was updated to include:

**Independent Directors** 

enhancements

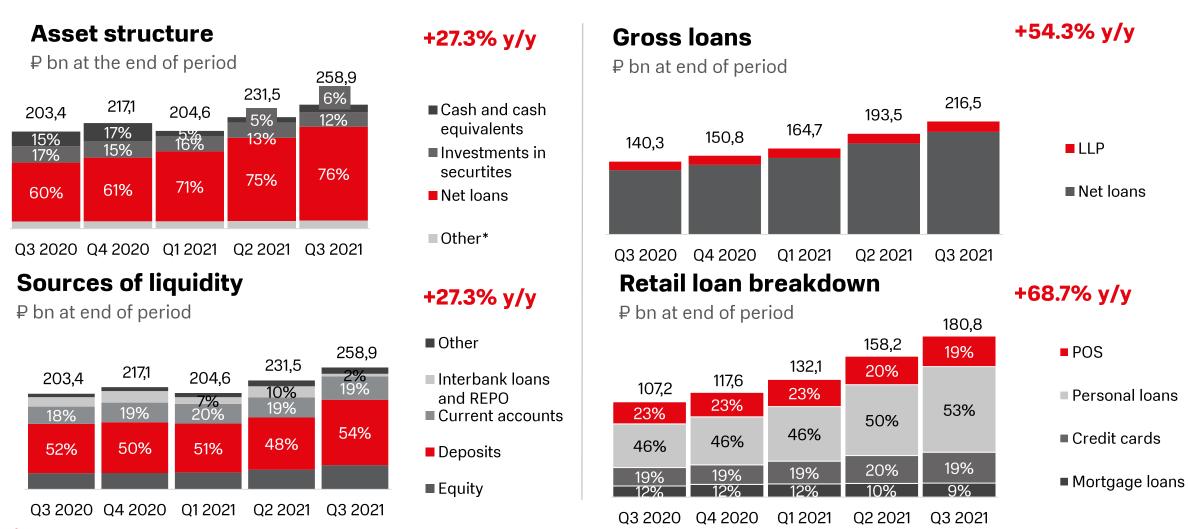
new board members have significant expertise in managing fintech projects and public banks



\* Operating income before provisions

\*\* Source: Frank RG tracking of Russian banks, Sept 2021

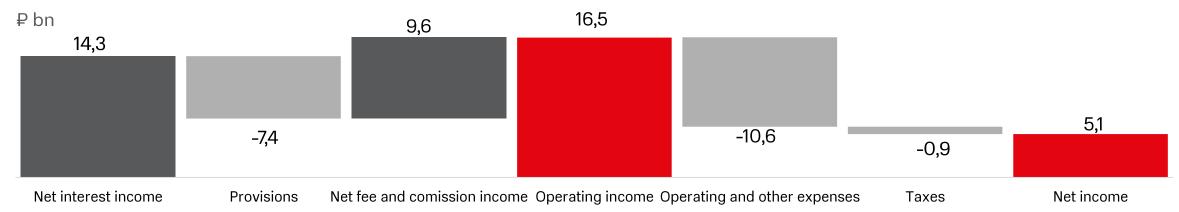
## Rapid loan portfolio growth in retail segment





## Scaling profitability in financial services

#### 9M21 income



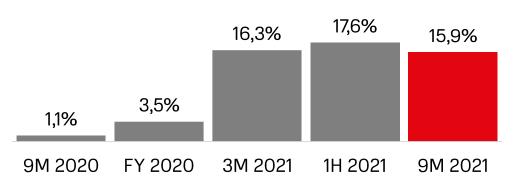
#### Income segment breakdown for 9m 2021

% of operating income before provisions



#### Return on equity\*\*

%

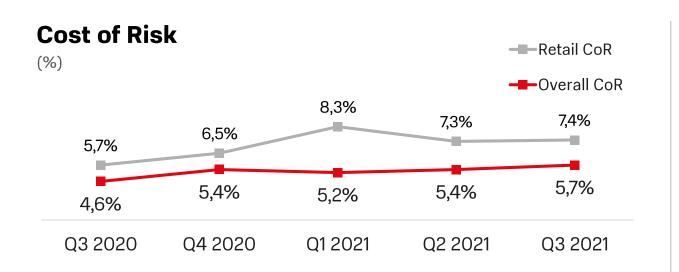




<sup>\*</sup>Source: MTS Bank management accounts for 9M 2021

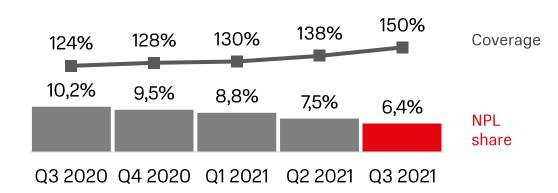
<sup>\*\*</sup>Source: IFRS financials calculated by MTS

## Maintaining a sharp focus on credit quality

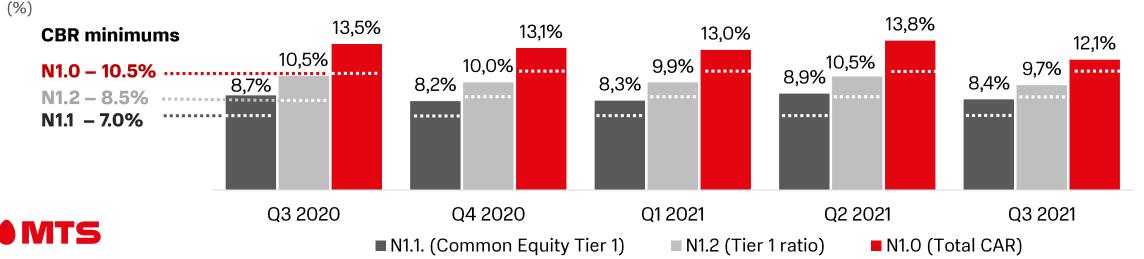


#### Non-performing retail loans

(% of retail portfolio, % NPL coverage by reserves)



#### Capital adequacy ratios (Quarter-end, Basel III)



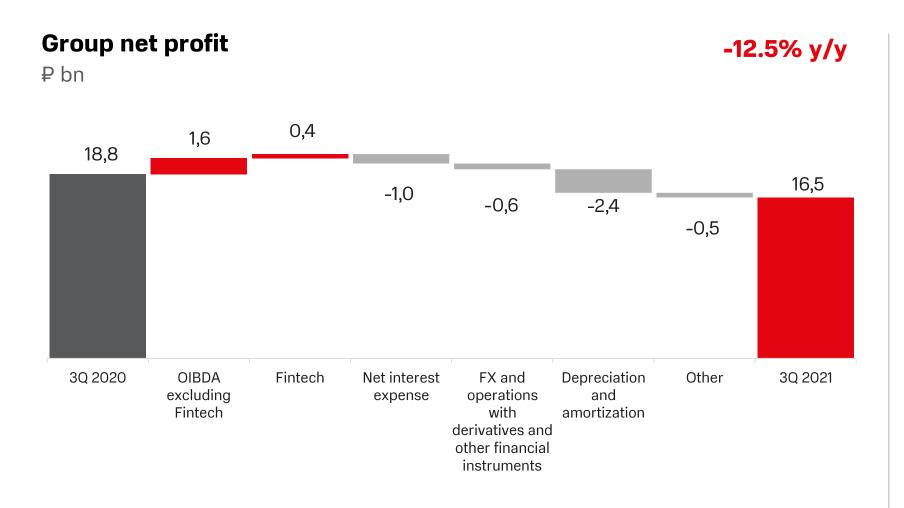


# FINANCE UPDATE





## **Net profit constrained by deliberate CAPEX intensity**



#### **Commentary**

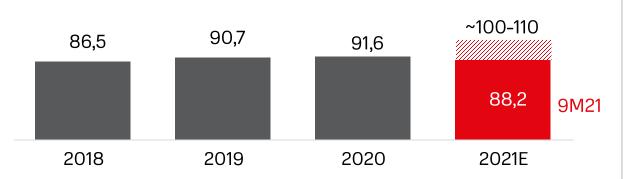
• Group Net Profit in Q3 2021 decreased 12.5% to RUB 16.5 bn. Profitability was supported by core business performance as well as Fintech, with negative impacts coming from depreciation and amortization, an increase in financing costs amid a higher interest rate environment, as well as FX and operations with derivatives and other factors.



## Investing in 4G capacity and digital growth areas

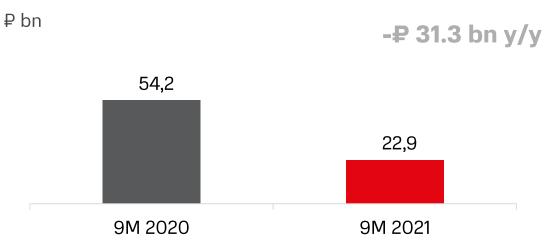
#### **Group Cash CAPEX\***

₽bn



	9M 2021		9M 2020	
	Cash Capex (RUB bn)	Cash Capex/ Sales (%)	•	Cash Capex/ Sales (%)
Russia***	87,4	23%	62,6	n/a
Armenia	0,8	16%	1,1	19%
Group***	88,2	23%	63,7	n/a

#### Free Cash Flow ex-Bank\*\*



• During the first nine months of 2021, MTS Group free cash flow ex-Bank decreased RUB 31.3 bn year-over-year, driven by higher capital expenditures in telecom and other business investment, as well as relatively more intense M&A activity versus the year-ago period.

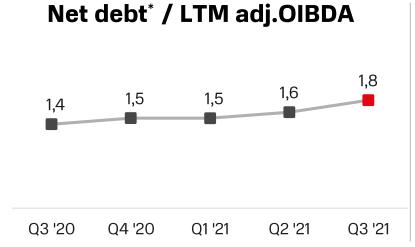


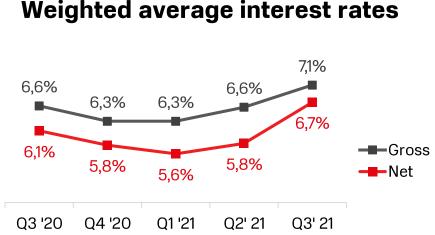
<sup>\*</sup> Cash CAPEX in 2020 was ₽ 91.6 bn when adjusted for FX-related swap contracts. Before these adjustments cash CAPEX in 2020 was ₽ 96.9

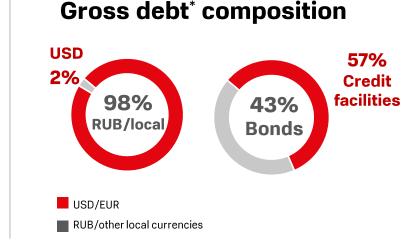
<sup>\*\*</sup>Free cash flow excluding MTS Bank and cash proceeds from the sale of VF Ukraine

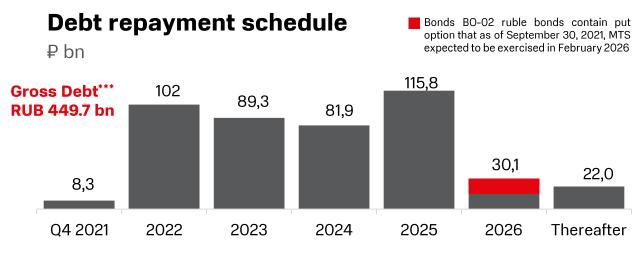
<sup>\*\*\*</sup> Net of cash proceeds under sharing agreement

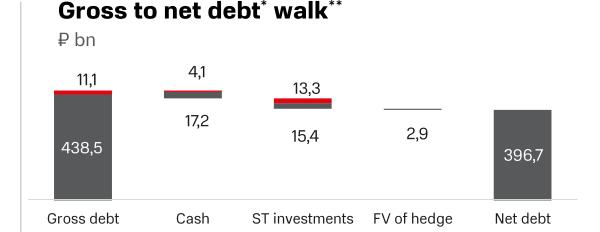
## Managing debt portfolio in evolving macro environment













\*Excluding IFRS lease liabilities

\*\*\*Net of unamortised debt issuance cost adjustment, totals may add up differently due to rounding

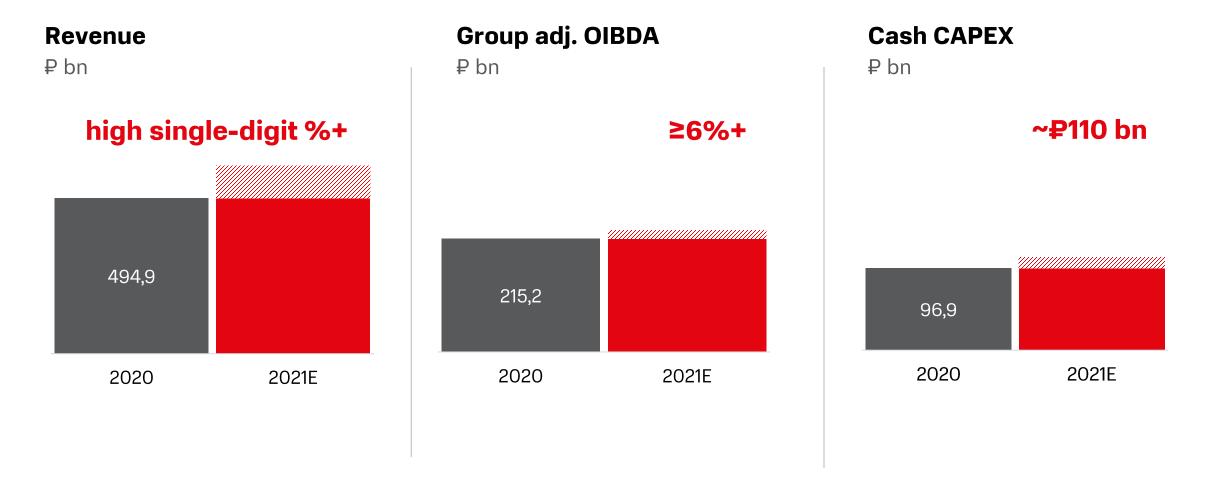
<sup>\*\*</sup>Including FOREX hedging in the amount of USD 300.0m as of September 30, 2021, totals may add up differently due to rounding

## WRAP-UP & OUTLOOK





## **Reaffirming outlook for 2021**

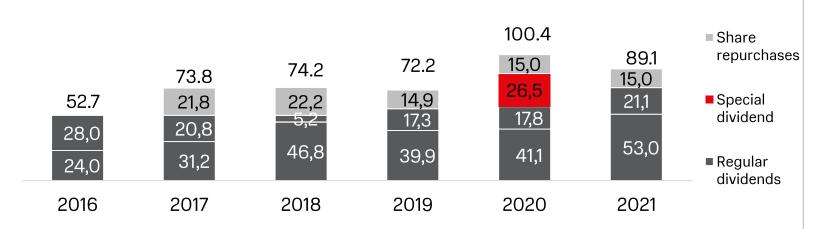




## Completed & exceeded 2019-2021 dividend policy

#### Total dividends plus buybacks\*

₽ bn



#### Per ordinary share



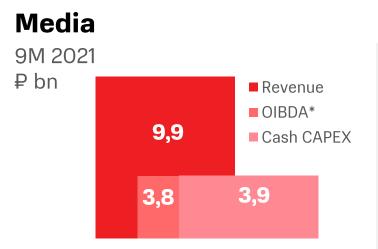
#### **Commentary**

- In June, the MTS AGM approved FY2020 annual dividends of RUB 26.51 per ordinary MTS share (RUB 53.02 per ADR), or in total RUB 52.97 bn with a record date of July 8, 2021. FY2020 dividend payments were completed by August 12, 2021.
- In July, MTS completed the RUB 15 bn share repurchase plan announced on March 31, 2021. In total, the Company's wholly-owned subsidiary Bastion LLC acquired 45,401,921 shares of Common Stock (including shares of Common Stock represented by ADSs) under the plan, representing 2.27% of share capital issued by MTS.
- In September, shareholders approved semiannual dividends of RUB 10.55 per ordinary MTS share (RUB 21.10 per ADR) based on H1 2021 financial results with a record date of October 12, 2021. Semi-annual dividend payments to be completed by November 18, 2021

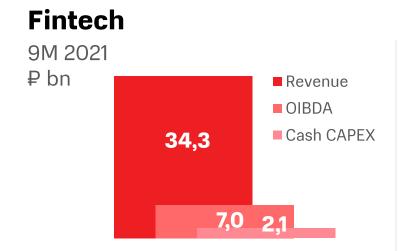


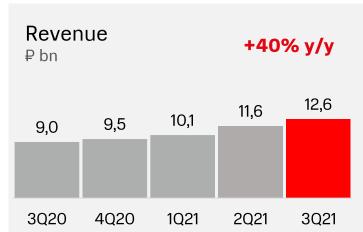
Dividend payout includes dividends paid to quasi-treasury shares owned by MTS subsidiaries. Totals may add up differently due to rounding.

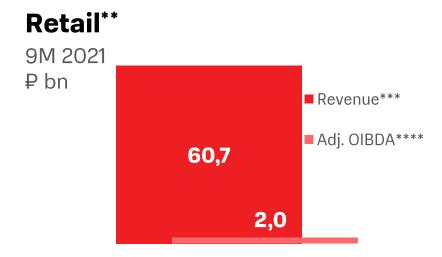
#### Segment performance breakdown

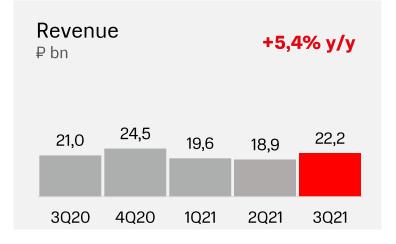














Financial figures calculated on a standalone basis (includes intragroup revenue) according to MTS internal management accounting.

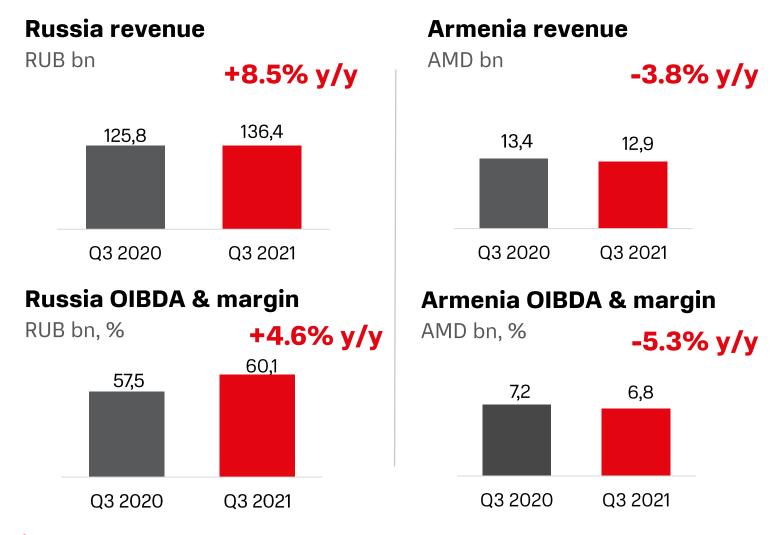
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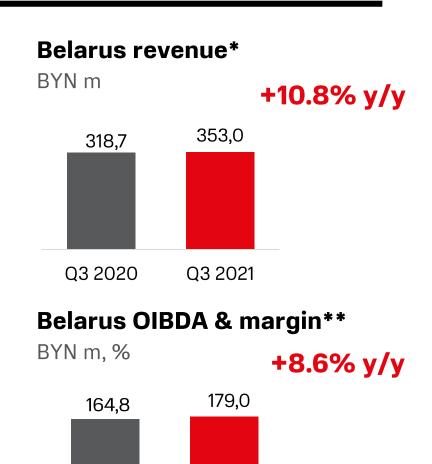
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<sup>\*\*\*\*</sup> Adjusted OIBDA calculated on a standalone basis and adjusted for one-off intragroup transaction in the amount of RUB 0.3 bn in 03'21

#### **Country performance breakdown**





Q3 2021

Q3 2020



MTS owns a 49% stake in Mobile TeleSystems LLC, a mobile operator in Belarus, which is not consolidated.



#### **MTS Investor Relations**



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