# Group Financial & Operating Results Q1 2019

May 23, 2019

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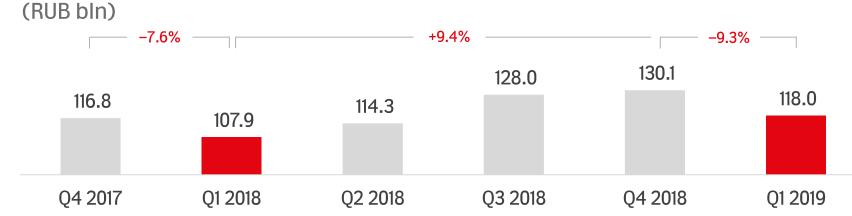
## Safe harbor

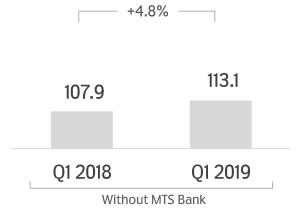
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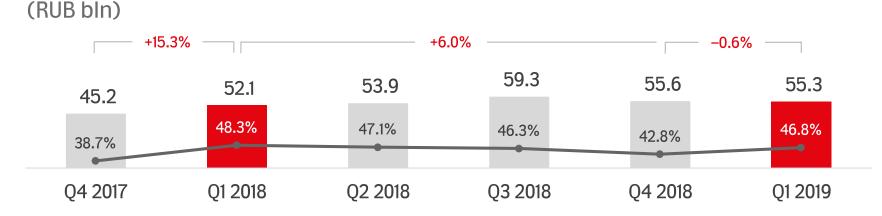
## **Group Performance**

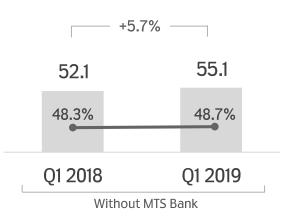
### TOTAL GROUP REVENUE





### TOTAL GROUP ADJUSTED OIBDA\* AND ADJUSTED OIBDA MARGIN





\*Adjusted OIBDA doesn't include a loss from impairment of non-current assets of RUB 2.6 bln and RUB 0.1 bln for Q4 2017 and Q4 2018 respectively

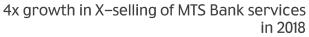


## **Expanding Beyond Connectivity**

>600 #CloudMTS clients, 10 data centers 7x increase of stored and processed data within #CloudMTS in 2018



Latest acquisitions: Avantage, IT-Grad



Integration of MTS Bank's most popular products into the MyMTS app



FinTech

+ 50% LTM revenue growth Launched Industrial IoT pilot projects in 2019 in automation, analytics, machine vision >40% y-o-y increase in # of deals in 01 2019



+31% LTM revenue growth Market share increase from 10% to ~13% in 2018

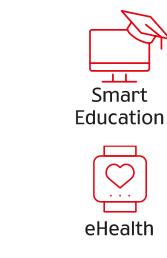


Retail

63% tNPS

A market leader in adds with ~70,000 new subscribers per quarter 200 TV channels More than 4 million mobile TV users







Custom Big Data solution for MTS Retail Workforce Management Acceleration of credit issuance and scoring >200 data scientists & engineers



>70% of customer requests via the MTS website are resolved purely by chat-bot >75% accuracy of MTS's Legal Tech algorithm



WASD.TV streaming platform launched in March 2019

Achieved incremental revenue growth via business synergies in ticket X-selling



e-ticketing

>50 regions in Russia with MTS NB-IoT coverage Smart City agreements signed with municipalities in 13 Russian regions



Face-to-face online training ~50% average monthly growth in registered users

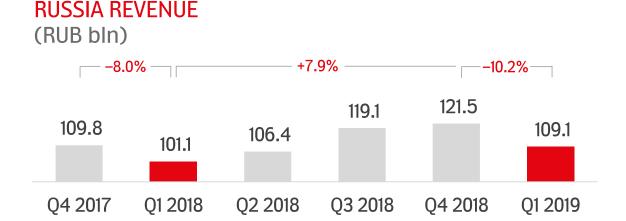


Telemedicine platform for remote doctor consultation 10 types of medical specialists



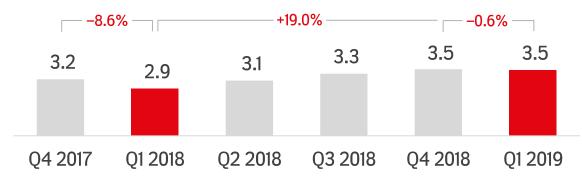
You know that vou can!

### Russia and Ukraine

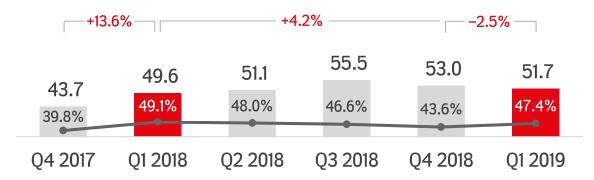


#### **UKRAINE REVENUE**

(UAH bln)

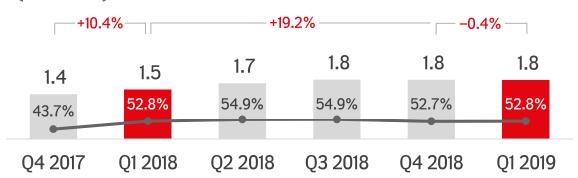


## RUSSIA ADJUSTED\* OIBDA AND OIBDA MARGIN (RUB bln)



### UKRAINE OIBDA AND OIBDA MARGIN

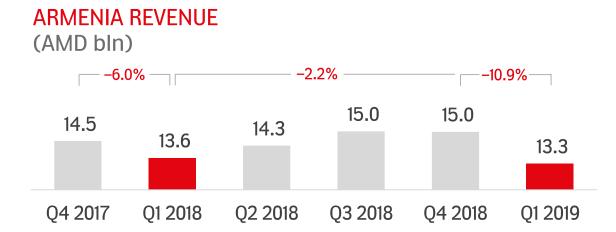
(UAH bln)



\*Adjusted OIBDA for Q4 2017 and Q4 2018 doesn't include a loss from impairment of non-current assets of RUB 0.6 bln and RUB 0.2 bln respectively



## Armenia and Belarus



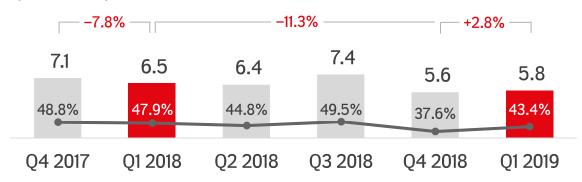
#### **BELARUS REVENUE**

(BYN mln)



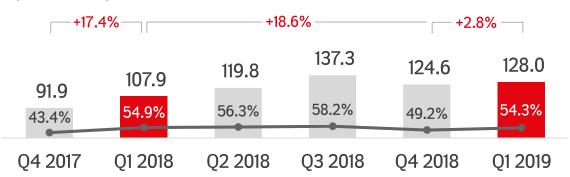
### ARMENIA OIBDA AND OIBDA MARGIN

(AMD bln)



#### BELARUS OIBDA AND OIBDA MARGIN

(BYN mln)

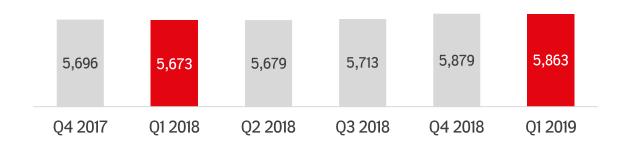




## MTS Retail and Service Development

#### MTS RETAIL EXPANSION

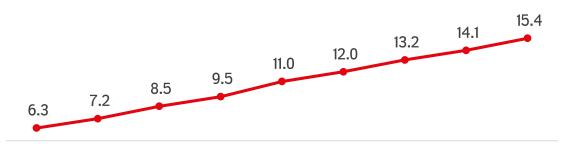
(# of stores at the end of the period\*)



## HANDSETS AND ACCESSORIES SALES AND GROSS MARGIN (RUB bln)



## 1–MONTH ACTIVE USERS of MyMTS (mln)



Q1 2017 Q2 2017 Q3 2017 Q4 2017 Q1 2018 Q2 2018 Q3 2018 Q4 2018 Q1 2019

### **MyMTS**

- ★ 4.6 App Store / 4.6 Google Play.
- >33.5 mln downloads by the end of 2018.
- Top 20 best free apps of 2018 in Russia on the Apple App Store.
- Fully integrated with Real Time Marketing and MTS Marketer systems, enabling personalized offers tailored to individual user profiles.
- Recent developments in 2019 include launching chat-based support in certain regions and integration with Samsung Pay and Google Pay.

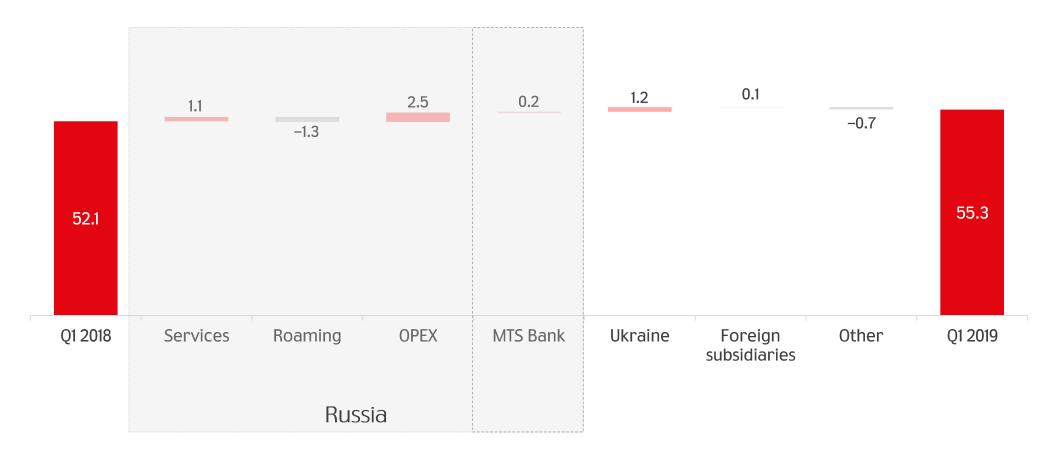
\*Including franchises



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## Group OIBDA Factor Analysis

## TOTAL GROUP OIBDA: FACTOR ANALYSIS\* (RUB bln)



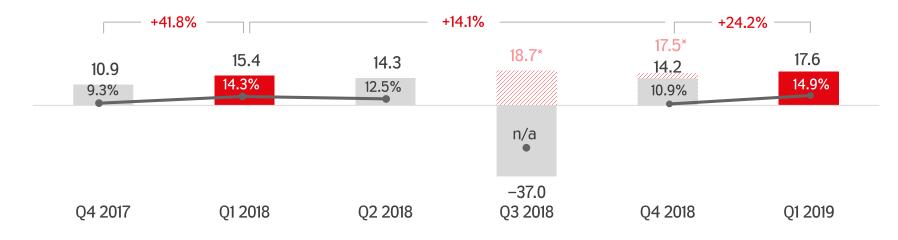
\*Totals may add up differently due to rounding



## **Group Net Profit**

### GROUP NET PROFIT AND NET PROFIT MARGIN

(RUB bln)



### **GROUP NET PROFIT FACTOR ANALYSIS\*\***

(RUB bln)



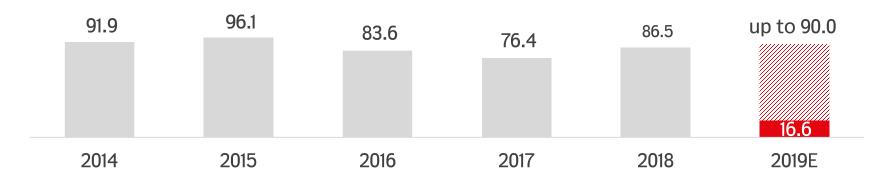
\*Excluding RUB 55.8 bln in Q3 2018, RUB 3.3 bln in Q4 2018 provision for liability with respect to SEC and DOJ investigation
\*\*Totals may add up differently due to rounding



You know that you can!

## Group Cash CAPEX

## CASH CAPEX (RUB bln)



	Q1:	Q1 2018		Q1 2019	
	Cash CAPEX (RUB bln)	As % of revenue	Cash CAPEX (RUB bln)	As % of revenue	
Russia	15.4	15.2%	14.5	13.3%	
Ukraine *	1.2	20.2%	2.0	24.1%	
Armenia	0.1	5.0%	0.1	5.7%	
Group *	16.7	15.4%	16.6	14.1%	

\*Excluding costs of RUB 1.4 bln related to the purchase of 4G licenses in Ukraine in Q1 2018  $\,$ 



## MTS Bank\*

#### NET INTEREST INCOME AND NET PROFIT / (LOSS) (RUB bln) +18.7% 2.8 2.5 2.4 2.3 2.1 1.9 0.42 0.33 0.27 0.07 -0.07-0.5901 2018 03 2018 01 2019 04 2017 02 2018 04 2018 ■ Net Interest Income ■ Net Profit RETAIL LOANS +49.5% (RUB bln) MTS Bank becomes MTS' 58.8 subsidiary 52.5 43.1 39.3 38.1 37.8



03 2018

Q4 2018

01 2019

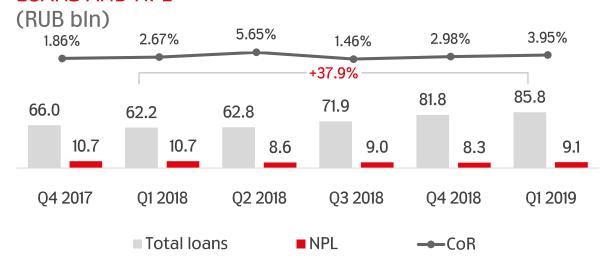
02 2018

## MTS You know that you can!

01 2018

Q4 2017

#### LOANS AND NPL



#### **KEY TRENDS**

- In 2018, the Group deployed big data analytics to launch individualized marketing campaigns across the broader pool of bank customers and MTS subscribers. As a result, cross–selling of products and services grew by over 4x YoY.
- MTS Bank continued to see rapid growth on the retail credit market by intelligently tailoring financial services to targeted MTS customers. Overall, the Bank extended RUB 20 bln of personal loans in Q1 2019, representing an increase of 2.3x versus the year-ago quarter.
- The Bank likewise saw a surge in customers attracted to its popular credit card products, with card issuance growing 3.4x YoY in Q1 2019.

## Group Debt at The End of Q1 2019\*

### DEBT REPAYMENT SCHEDULE (RUB bln)

Total Group Debt\*\* = RUB 387.4 bln



Bonds BO-02, BO-01 ruble bonds contain put options that as of March 31, 2019, MTS expected to be exercised in September 2019 and in March 2020 respectively

### **NET DEBT FACTOR ANALYSIS BY CURRENCY\*\*\***

(RUB bln)



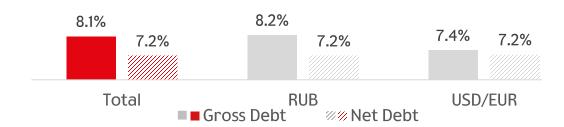
USD/EUR

■ RUB/other local currencies

## MTS

### You know that you can!

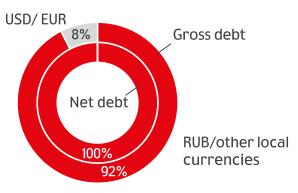
#### WEIGHTED AVERAGE INTEREST RATES



### NET DEBT/LTM ADJUSTED OIBDA\*\*\*\* DYNAMICS



### **GROSS/NET DEBT COMPOSITION BY CURRENCY\*\*\*\*\***



<sup>\*\*\*\*</sup>Excluding the effects of new IFRS 9, 15, and 16 standards

<sup>\*</sup>Net of lease obligations as of March 31, 2019

<sup>\*\*</sup>Net of unamortized debt issuance cost adjustment as of March 31, 2019

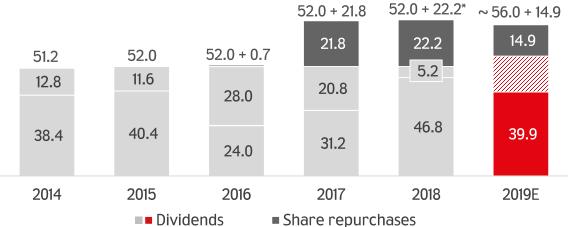
<sup>\*\*\*</sup>Totals may add up differently due to rounding

<sup>\*\*\*\*\*</sup>Including FOREX Hedging in the amount of USD 463.9 mln as of March 31, 2019

## Shareholder Return: Dividends and Share Repurchases

#### **DIVIDEND HISTORY**

(RUB bln)



#### **Dividend Per Share**

(RUB)













## Effective return per share through share repurchases

(RUB)









## **MTS**

#### **DIVIDENDS**

- In March 2019, the Board of Directors approved a new dividend policy. Under the policy, MTS will seek to pay at least RUB 28.0 per ordinary MTS share (RUB 56.0 per ADR) per calendar year. Payments will continue to be made on a semi–annual basis.
- In April 2019, the Board recommended that the AGM approves annual dividends of RUB 19.98 per ordinary MTS share (RUB 39.96 per ADR), or a total RUB 39.9 billion (RUB 39,927,310,941.78), based on the full-year 2018 financial results.

#### SHARE REPURCHASES

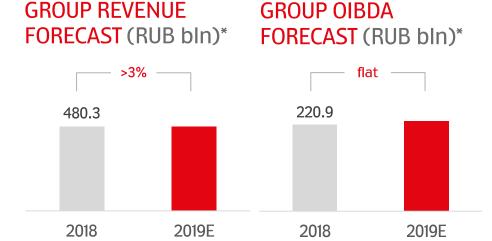
In May, MTS completed the program launched on July 2, 2018 to repurchase shares of common stock and ADSs for an amount of up to RUB 30 bln. In total, during the Repurchase plan, Bastion acquired 113,487,402 shares of Common Stock (including shares of Common Stock represented by ADSs) representing 5.68% of share capital issued by MTS. This includes shares of Common Stock acquired from Sistema Finance.

	# of shares, incl. ADS	% of share capital	Average price per share (RUB)**	Total amount spent (RUB)**
Shares acquired in January-May under the Repurchase Plan	57,633,224	2.88%	258.73	14,911,659,214
Total shares acquired since the launch of the Repurchase Plan	113,487,402	5.68%	262.72	29,815,238,438

<sup>\*\*</sup> The average price may differ from the settlement price, due to commissions, fees and other related expenses

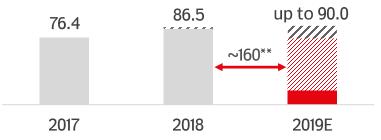
<sup>\*</sup>Including previous share repurchase program ended March, 2018

## Outlook for 2019



\*Including adoption of new IFRS standards and the effect of MTS Bank consolidation

## GROUP CAPEX FORECAST (RUB bln)



Additional investment required to comply with the Yarovaya law

\*\*Excluding additional investment required to comply with the Yarovaya law



**GROUP REVENUE:** For 2019, MTS forecasts above 3% revenue growth, based on the following:

- Rising data consumption and weaker voice usage;
- Competitive dynamics in distribution and reduced SIM-card sales in Russia;
- Regulatory changes, including the cancellation of internal roaming and VAT increase in Russia;
- High base effect of 2018;
- Ontinued growth in UAH-denominated revenues in Ukraine; and
- Service revenues in other foreign subsidiaries and volatility in relation to the Russian ruble.

**GROUP OIBDA:** MTS estimates its outlook on Group OIBDA growth rate to be flattish in consideration of the following factors:

- Changes in the regulatory environment;
- High base effect of 2018 and one-offs related to Q1 2019;
- Competitive factors;
- Increase in labor costs;
- Market sentiment and the prospective growth in usage of high-value products;
- Developments in foreign subsidiaries; and
- Macroeconomic developments and currency volatility throughout our markets of operation.

**GROUP CAPEX:** FY2018 – FY2019 CAPEX spending estimated to be RUB 160 bln, due to:

- Further incremental improvements and enhancements to LTE networks;
- Implementation of infrastructure and spectrum sharing projects within Russia;
- Roll-out of LTE services in Ukraine;
- Evolution of commercial 5G solutions and introduction into Russian market; and
- Continued investments in digital products and services.

Overall, for 2019 MTS expects its CAPEX spending to be up to RUB 90 bln (including investments required for Yarovaya Law).

Yarovaya law: Current adjusted MTS estimate of the additional investment necessary to comply with the Yarovaya law stands at RUB 50 bln.









## **Contact Information**



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